



WE ARE LOOKING FOR

LINE MAINTENANCE CONTROLLERS

DEPARTMENT: Technical

PURPOSE OF THE JOB



To supervise the daily (line/light) maintenance operations and pro-actively takes the necessary actions with relevant parties to secure all ASLB (Short Haul, Long Haul) fleets, and follow-up with MCC's of 3rd Parties/Other ASL carriers to ensure their fleets, all operate according to the required flight schedules in the Networks. To align all parties to jointly achieve making the aircraft available in the required configuration (9P, 10P, etc) at the dispatch reliability targets and balanced efficiency with the compliance to safety/airworthiness requirements, at optimal cost level.

During the duty shift the Line Maintenance Controller takes the lead/takes decisions to ensure an adequate preparation with sourcing/ordering parts/tooling, the availability of sufficient skilled resources and downtime to execute scheduled Maintenance work, troubleshooting, repairs and/or recovery missions. Through direct communication or the Daily Maintenance meetings, gives direction to assigned Line/Light maintenance planners, Fleet Advisors/Support Group specialists, AOG desk members and relevant MRO contacts and ensure an adequate daily maintenance operation in Liège and at outstations.

To optimize the availability of relevant information and build strong relations with local MROs, perform occasional surveillance duties on the ramp/in hangar to ensure an optimal communication/timeline management on issues that arise during daily/night/weekend operations and/or likewise with the supervision on the completion of executed repairs and the associated quality of paperwork for release.

KEY ACTIVITIES



- Supervise to ensure the agreed Maintenance production plan is executed by MROs within 96 hours operational window, pro-actively make the necessary adjustments or set priorities based on operational disruptions or AOG's/defect rectifications/repairs, in close cooperation with the Maintenance Planning and the MRO's and ensure engagement of all relevant parties to secure the flight program.
- Give direction to relevant internal deps/MRO's/suppliers with the preparation of repair/troubleshooting events, to define the required downtime, decide part/tooling sourcing/ordering, arrange sufficient/skilled resources.
- Supervise the Part145 with defect deferment for the appropriate efficient/effective application of the MEL and/or approved AMM/SRM/WDM/SSM repair treatments, and completion of associated paperwork.
- Ensure the Part145s provide good quality Delay/Cancellation/AOG and Damage reports with relevant pictures/assessment details and/or other associated reports to ensure proper/timely internal distribution.
- Perform the relevant technical updates for deferred defects in the relevant MIS (e.g. GAN-data manager/AMOS/AMASIS and Sabre Movement Manager).
- Provide regular Fleet Technical Status updates on operational restrictions, occurrences follow-up actions and Aircraft return from Mx/Entry into service status to inform Operational Control, Flight Ops chief/technical pilots and other relevant technical/MRO's/Suppliers/Management.

- Ensure pro-active follow-up to ensure Aircraft with limitations (e.g., APU In-Op, CAT-1/-2/-3, Thrust Reverser issues) are properly guided within the allowable approved limits and to avoid further disruptions.
- Ensure with 3rd Party/ASL entity MCC's that proper follow-up actions are in place and regular status update reports are provided to inform Operational Control, and other relevant technical/operational/Management parties, and to ensure support is provided where possible to enable the earlier possible return to service of their aircraft.
- Lead AOG events to align all relevant internal depts/MRO's/Suppliers to the recovery action plan (or alternative actions), take decisions/arrange approvals to ensure required parts/tooling/skilled resources and transportation means are available to minimize the recovery repair time at reasonable cost levels.
- Provide regular AOG update reports with an expected next update/return to service timing.
- In the Daily Maintenance Meetings and during the shift, give direction on below listed activities to the Line/Light Maintenance planner(s), Fleet Advisors/Support Group specialists, (3rd Party) Engineering, AOG desk team members, and MRO participants for the preparation of:
 - damage repairs,
 - defect troubleshooting and/or rectification instructions,
 - parts/tooling requirements and delivery status,
 - AHM, FDM or "on-watch" highlights (e.g. engine oil consumption, EGT trend shifts, hydr oil, etc)and ensure defining an action plan, down-times, follow-up to agreed actions, update and distribution of the technical report.
- Ensure per shift the daily duties are completed per checklist and an adequate hand-over is provided.
- Occasionally when required, perform surveillance of line maintenance events on the ramp/in hangar to ensure an optimal communication/timeline management on issues that arise during daily/night/weekend operations, and/or review at the MRO the repairs quality of work and associated paperwork (e.g. TechLog releases, references/applied procedures, validity temp-repairs, etc) are up-to the required standards, or on special request basis, perform assessment/training at MRO/outstations to ensure compliance to ASLB standards.

REQUIREMENT & QUALIFICATIONS



- Licensed B1 (or) /B2 engineer with at least 10 years' experience, or equivalent (a type rating per ASLB fleet, or previous experience in a same position or as Supervisor Mx teams are a pré).
- Good understanding of OEM manuals (AMM/SRM/SSM), applicable Part145/-M regulations.
- Negotiation/convincing skills, work systematically, analytic, and ability to improvise/creative.
- Ability to collect relevant information, apply clear/neutral judgement, set priorities, to take decisions.
- Excellent communication skills with all levels/different cultures, clear formulation, ability to listen.
- Helicopter view, ability to work under pressure (deal with stress), chair meetings.
- Ability to find (alternative) solutions with others/drive others to a coordinated common goal.
- Discipline and ability to edit and timely provide accurate/concise highlight reports
- Computer literate with good administration skills, familiar with MS office (AMOS is a pré).
- Fluent technical and conversational English/French (preferred) both written and spoken.
- To maintain a professional environment, respecting confidentiality, Company/Aircraft data security.
- To take initiative to propose areas of improvement.
- Leadership; can represent the company.

TERMS AND CONDITIONS



- Permanent contract Work in a continuous 24/7 shift pattern.
- Occasional travelling in abroad for short trips (e.g., assess MRO's A-Line checks).

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