



Candidate Information

JOB TITLE

What We Do

Bloom offers a compliant fully managed marketplace for professional services across the public sector.

We specialise in bringing together a community of clients and suppliers to help the public sector buy and manage services in a compliant, efficient and effective way. We aim to give the best choice for our clients and open up more business opportunities for suppliers, big or small.

We provide a full end-to-end marketplace solution for the procurement, contract management and payment of all professional services.



A message from our CEO

"I am passionate about Bloom and what we believe in, where we're going, and how we'll get there.

Our Purpose, Mission, Vision, and Trademark Behaviours bind us together to form our commitment culture and help us grow both individually and collectively. Our culture influences how we treat one another each day and the behaviours we reward. It creates an environment where everyone is real and true and that is something we all are proud of.

It also drives growth and long-term financial sustainability. **We value individuality and diversity and that's what allows us to work together to create innovative approaches for our customers,** which sits alongside our deep expertise in enabling brilliant outcomes.

Bloom is growing rapidly; we are naturally curious, and our journey has only just begun. We are investing in our people and technology and have big plans for the future.

So, if you think all that sounds interesting then you should consider joining us and being part of it, you'd be working with some great individuals in a great business that cares about its people and customers."



Purpose

Enabling brilliant outcomes today that
build a better tomorrow

Mission

Deliver an outstanding customer experience and maximum value for
every pound spent on professional services

Vision

Provide a professional services marketplace
that delivers brilliant outcomes

Trademark Behaviours

Our trademark behaviours aren't just behaviours, they're our language and an essence of everything we do.

The most successful cultures are the ones that work together in a harmonious way. This is something that we realise and are truly passionate about.

We want everyone who joins Bloom to feel a part of our team. We strive for our people to know that their role is equally important and contributes to the whole Bloom mission. This includes you.

We have our trademark behaviours in place to ensure we're all pulling in the right direction, together as one.

Our trademark behaviours are...



We are Bloom



Working in partnership:
nepo **Bloom***
*Opening up procurement

Bloom*
*Opening up procurement®

**Enabling brilliant outcomes
today that build a better
tomorrow**

The banner features a teal background with a white hexagon in the upper left, a yellow hexagon, and a red pentagon in the lower left. The text is centered and uses a clean, sans-serif font.

To find out more about Bloom Procurement Services:

[Case Studies](#)

[Testimonials](#)

[Framework](#)

[Social Value](#)

[Meet the Team](#)

[Bloom News](#)

Bloom Benefits



Company bonus scheme



Simply Health cash back plan



Byond cashback card – earn on your everyday spend



Learning and Development Opportunities – individual personal development plans



Hybrid working & flexibility



Employee Voice – Hive HR Engagement Survey and Open Door



A day off for your birthday – because you deserve it!



Death in Service – four times your salary



25 day holiday allowance - increasing with length of service to a maximum of 29 days plus bank holidays



Hive Fives - Little messages big miles recognition portal. Everyone deserves a pat on the back.



Employee Assistance Programme – for the time you need support



One day to give back via volunteering



Buy up to 5 additional days holiday



Grab a Grand referral scheme



Company Pension Scheme



Company social events



Electric Vehicle salary sacrifice scheme



Cycle to Work scheme

Finance Assistant

Remote, up to £22k ,+10% potential bonus
Reporting to Finance Team Leader

Job Purpose and Summary

The Finance Assistant is responsible for specific finance processes as well as contributing to team outputs, ensuring daily, weekly and monthly deliverables are met. Acting as a first point of contact, the role holder responds to internal and external enquiries, troubleshoots as required and takes accountability for reaching a resolution.

Although the primary focus of the role is with Bloom, the role also has accountability for the activities within the sister company, V4 Services, and the parent company, V4 UK Holdings Limited.

Key Accountabilities & Responsibilities

- Ensure that allocated tasks are completed against agreed timelines, through the finance task rota, including:
 - Credit Control
 - Purchase Ledger
 - Sales Ledger
- Work with the wider Finance Team to ensure month end reporting deadlines are achieved
- Ensure all customer enquiries are dealt with in an efficient and timely manner by:
 - Keeping up to date with allocated enquiries
 - Following the customer charter
 - Attending internal cross functional meetings to aid resolutions and improve understanding of challenges faced by customers or colleagues
- Always challenge the status quo, identifying ways to improve the way we do things, with a view to making life better for your customers or colleagues
- Work collaboratively with other customer facing teams such as Customer Development and Operations, reflecting a “One Bloom” mentality
- Support where required on the processes surrounding the integration of the finance system with the procurement system, troubleshooting and reaching resolutions

Mindset, Behaviours, Skills and Knowledge

Behaviour, Mindset and Attitude

We are looking for role holder to be able to demonstrate the following behaviour:

- Behaviours that are displayed in line with our Company values and always strives to deliver an outstanding customer experience

Skills, Know-how and Experience

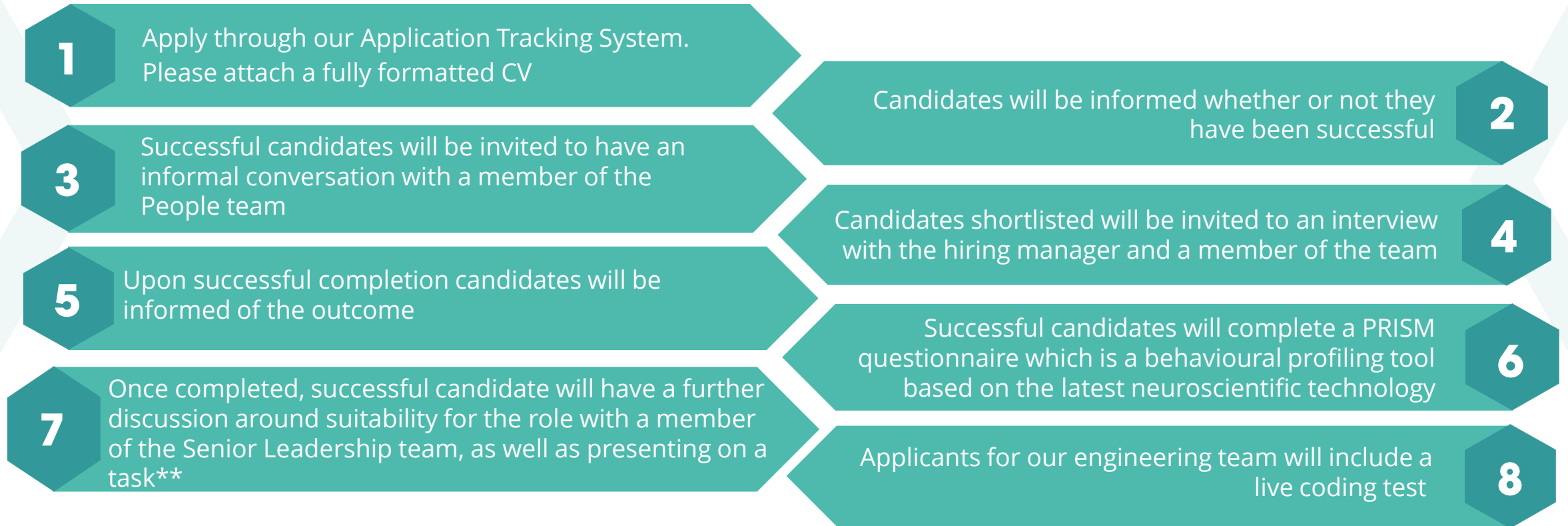
To achieve performance excellence, the role holder must be able to demonstrate the following:

- Experience of working in Finance in a customer facing role answering a high volume of queries (internally and externally), with a solution focused attitude
- Experience of using Finance systems
- Ability to prioritise, remain organised, and pay attention to detail, whilst maintaining customer commitments in a fast-paced environment
- Ability to adapt and learn new tools and techniques, and willingness to embrace opportunities for change
- Excellent written and verbal communication skills, with the ability to influence and persuade others effectively at all levels
- Competent on IT systems with a quick learning attitude

Technical / professional qualifications:

- AAT level 2/3 would be highly advantageous

The Recruitment Process



**Dependent upon role. You will be informed and will be given plenty of time to prepare for the task!

What some of our current employees say about us...

“Bloom is a company where innovation and passion run throughout each department, and I think that is the key to its success.

I would say the best thing about working at Bloom would be the people – everyone goes above and beyond to help and provide insight if needed.

Working in the Commercial Team has given me the opportunity to utilise my skill set to bring a positive change to the public sector through professional services. This supported by a flexible working environment makes Bloom an amazing place to work. “

I joined Bloom in April 2021 with one year's PQE. I had known a little bit about Bloom – what it does and how it operates with clients and suppliers - but I was yet to learn all about the ins and outs of the Bloom world.

In the first few months of my role, I got to know the people at Bloom, what they do and how together everyone makes a difference in keeping the Bloom engine running, this was integral to my role.

Through daily talks with my manager, I have been able to discuss all aspects of my role, from challenges faced and ways to overcome them, to how I can improve and what I am doing well in. The constant communication has been and still is a great way for me to learn and develop.

I have been at Bloom for almost a year now and during this time I have met such wonderful people and have learnt a lot! I had no experience of procurement or contracts before joining, but with the help of my manager and the rest of Bloom, I am now in a position where I can confidently say I am good at my job.

At Bloom we are making a real societal difference.

I have had the pleasure of working with some fantastic customers and supporting impactful and critical projects across the UK; from major regeneration projects that elevate the lives of local residents, to complex healthcare projects, ensuring patients continue to receive the exceptional levels of care from our inspiring front-line workers.

This wouldn't all be possible if it wasn't for the Bloom community, who all play an integral role within the business. Brilliant, selfless, and knowledgeable individuals who are passionate about what they do.

Interested? Apply today!
We look forward to receiving your application.